

TRAKTOR KONTROL X1



Setup Guide



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1 Welcome to TRAKTOR KONTROL X1!

1.1 What Is Included In the Box?

The TRAKTOR KONTROL X1 box contains the following:

- The TRAKTOR KONTROL X1 controller
- A USB cable
- A registration flyer with your TRAKTOR PRO 2 software serial number, your TRAKTOR KONTROL X1 hardware serial number, and a link to the hardware registration page, where you can register your hardware and download the TRAKTOR software
- A Remix Deck overlay for the controller
- A safety instructions flyer
- A TRAKTOR sticker sheet

1.2 About this Setup Guide

This Setup Guide will help you to install and configure TRAKTOR KONTROL X1 on your computer. If you need further information, please refer to the TRAKTOR KONTROL X1 Manual that will be copied to the TRAKTOR program folder as a PDF file during installation.

1.3 Document Conventions

This section introduces you to the signage and text highlighting used in this document. This document uses particular formatting to point out special facts and to warn you of potential issues. The icons introducing these notes let you see what kind of information is to be expected:



Whenever this exclamation mark icon appears, you should read the corresponding note carefully and follow the instructions and hints given there if applicable.



This light bulb icon indicates that a note contains useful extra information. This information may often help you to solve a task more efficiently, but does not necessarily apply to the setup or operating system you are using; however, it's always worth a look.

Furthermore, the following formatting is used:

- Text appearing in (drop-down) menus (such as *Open...*, *Save as...* etc.) and paths to locations on your hard drive or other storage devices is printed in *italics*.
 - Text appearing elsewhere (labels of buttons, controls, text next to checkboxes etc.) is printed in **blue**. Whenever you see this formatting applied, you will find the same text appearing somewhere on the screen.
 - Important names and concepts are printed in **bold**.
 - References to keys on your computer's keyboard you'll find put in square brackets (e.g., "Press [Shift] + [Return]").
- Single instructions are introduced by this play button type arrow.
- Results of actions are introduced by this smaller arrow.

2 Setup Overview

This section provides a quick overview of the various steps required to get your TRAKTOR KONTROL X1 system up and running: **hardware registration** and **software download, installation, activation, updates**, and **configuration**.

- **Hardware registration** and **software download**: Register your hardware and download the TRAKTOR software installer as instructed on: www.native-instruments.com/go-x1.
- **Software installation**: locate the downloaded setup file on your computer and double-click it to start the installation procedure. Carefully read and follow the on-screen instructions, accept the license agreements, and enter the password for your computer if prompted (Mac OS X only).
- **Activation**: Activate your product using the Service Center application. Online and offline activation methods are available.
- **Update**: Download the latest software updates using the Service Center application. Then browse to the download folder and install all downloaded updates.

Suggestions for further reading as well as tips for troubleshooting and FAQs can be found in the subsequent chapters of this guide.

3 Software Installation

3.1 Read Before Installing

Before starting the TRAKTOR software installer, here are some points to be aware of:

- Make sure you have downloaded the TRAKTOR software to your computer by following the instructions on the registration page:
www.native-instruments.com/go-x1
If you have already registered your device but need to download the installer again, you can find the relevant downloads in the "My Account" section of the NI website:
<https://www.native-instruments.com/en/my-account/my-products-serials>
- Please **carefully review the installer screens** and the suggested installation paths in order to avoid that any unwanted folders are created on your hard disk.
- **Moving any folders** related to Native Instruments software after installation **is not recommended**. Future software updates rely on the directory locations set during initial installation.

3.2 Installation on Mac OS X



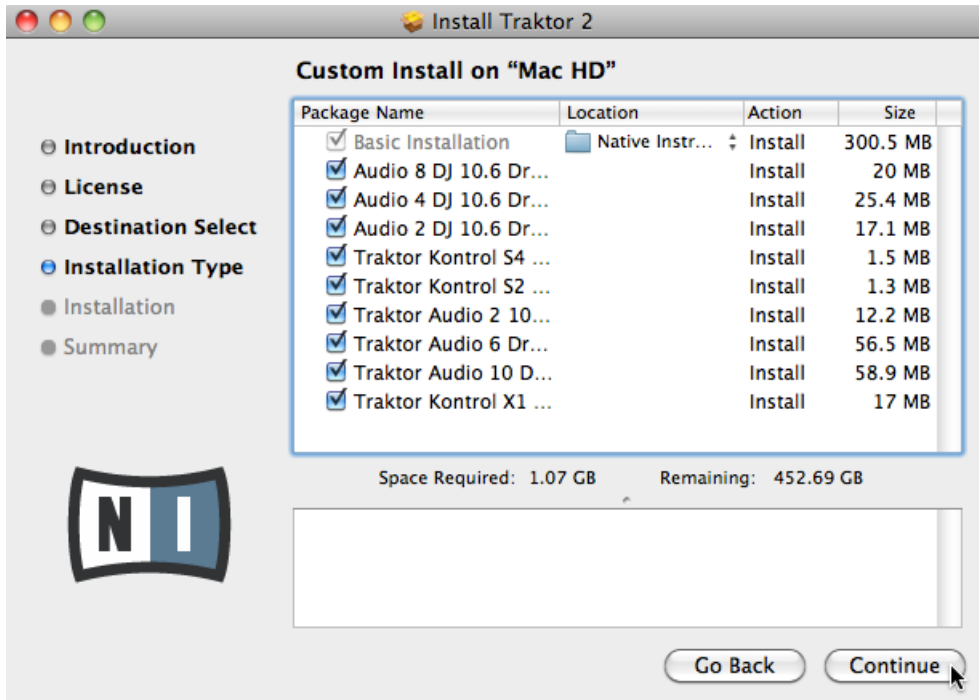
At the end of the installation process you will need to restart your computer. Please save your work and close all applications before proceeding.

3.2.1 Locate and Start the Installation Program

1. Locate and unpack the downloaded installer package file on your computer.
2. Double-click the **Traktor 2 Installer.mpkg** file to start the installation procedure.
3. Follow the on-screen instructions.

3.2.2 Select the Components to Install

After you have accepted the software license agreement, the installer window displays the components available for installation. This installer screen also contains information about how much disk space the individual components will use.



The components selection screen of the installation program.



It is recommended to keep all features selected unless you have a specific reason to deselect a feature (such as if this feature is already installed on your computer, or you know for sure you will not use the device).

Basic Installation: This installs the TRAKTOR software along with its documentation. This component cannot be deselected. It also installs the Service Center application (required for activation of your product) and the Controller Editor application, which allows you to configure the controller's MIDI assignments for using the controller with other applications than the included software.

Audio 8/4/2 DJ Drivers: This installs drivers for the AUDIO 8 DJ, AUDIO 4 DJ and AUDIO 2 DJ audio interfaces by Native Instruments. If you do not intend to use any of these audio interfaces, you can deactivate the checkboxes.

Traktor Kontrol S4: This installs the driver for the TRAKTOR KONTROL S4 controller. If you do not intend to use a TRAKTOR KONTROL S4 controller on your computer, you can deactivate the checkbox.

Traktor Kontrol S2: This installs the driver for your TRAKTOR KONTROL S2 controller. If you do not intend to use a TRAKTOR KONTROL S2 controller on your computer, you can deactivate the checkbox.

Traktor Audio 2/6/10 Drivers: This installs drivers for the TRAKTOR AUDIO 2, TRAKTOR AUDIO 6 and TRAKTOR AUDIO 10 audio interfaces by Native Instruments.

Traktor Kontrol X1: This installs the driver for the TRAKTOR KONTROL X1 controller. **Make sure this component is selected** as the controller will not work properly without its driver installed.

Background Components

These components are not displayed in the installer window, but are installed depending on your system configuration:

Controller Editor: The Controller Editor application allows you to configure your Native Instruments hardware controller (e.g., TRAKTOR KONTROL S4 or X1) for use as a MIDI controller with applications other than the TRAKTOR software. This component will automatically be installed if you install one of the controller drivers (unless a newer version of Controller Editor already exists on your computer).

Service Center: The Service Center application is required for activation of the TRAKTOR software. It will be installed independent of the selected drivers (unless a newer version of Service Center already exists on your computer).



It is strongly recommended to install the TRAKTOR software to the default location. If you still need to change the install location, click on the folder icon in the [Location](#) column and select the desired folder.

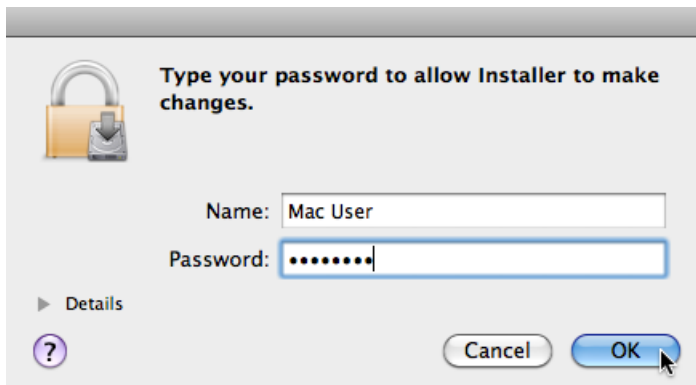
- After you have customized the installation as required, click [Continue](#) and then follow the on-screen instructions.

3.2.3 Enter Your Password

Before installing the selected components, the installer will prompt you to enter your Mac OS X password. This is a standard behavior on Mac OS X that makes sure you are aware of the changes the installer is about to make.



The Mac OS X user account you are using needs to have Administrator privileges.

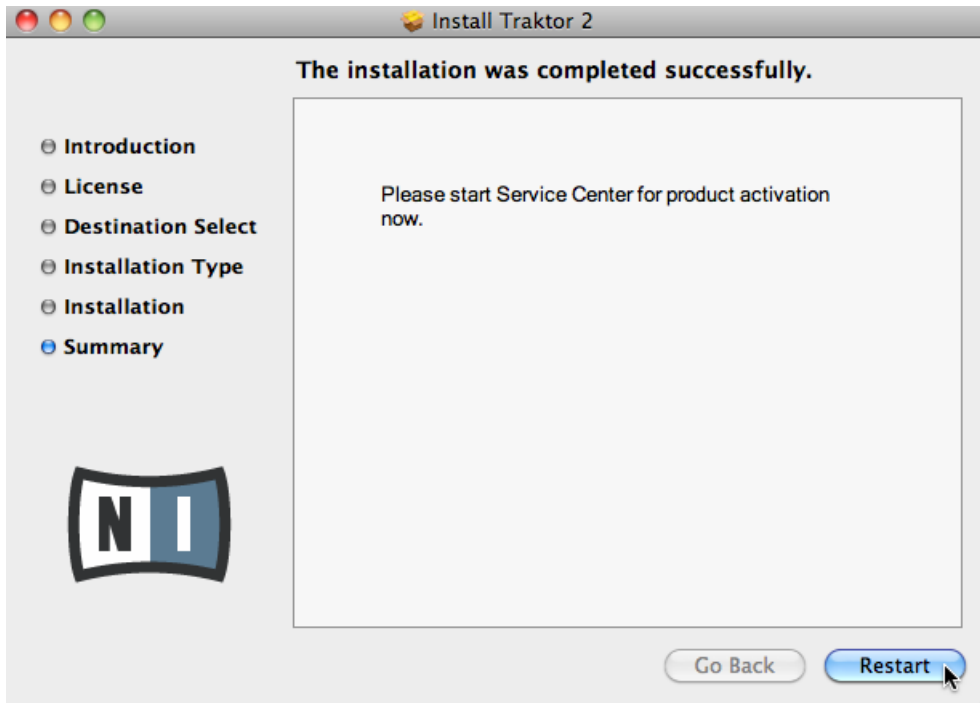


The Mac OS X password prompt.

- To proceed, enter your password and click [OK](#).
- The selected components will be installed.

3.2.4 Complete the Installation

After the components have been installed, you need to restart your computer.



The final screen of the installation program.

- ▶ On the last screen of the installation program, click [Restart](#) to restart your computer and complete the software installation.
- Your computer will immediately restart.
- ▶ After your computer has restarted, continue reading in chapter [↑4, Product Activation with Service Center](#) of this Setup Guide for information about product activation.

3.3 Installation on Windows



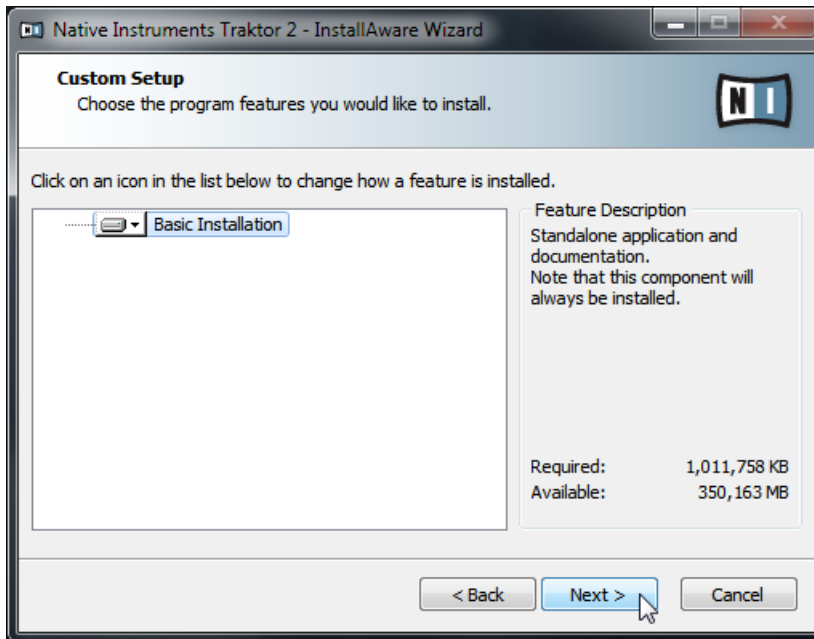
If you are installing the TRAKTOR software on Windows Vista or Windows 7, you may need to turn off Windows User Account Control (UAC) before you can proceed. See chapter [↑7.2, User Account Control and Internet Security](#) in this Setup Guide for detailed information on how to turn off UAC. In addition to this, it may be necessary to disable your anti-virus software during installation.

3.3.1 Locate and Start the Installation Program

1. Locate and unpack the downloaded installer package file on your computer.
2. Double-click the **Traktor 2 Setup.exe** file to start the installation procedure.
3. Follow the on-screen instructions.

3.3.2 Confirm the Features to Install

After you have accepted the software license agreement, the installer window displays the features available for installation.



The components selection screen of the installation program.

Basic Installation: This installs the TRAKTOR software along with its documentation. This component cannot be deselected.

Background Components

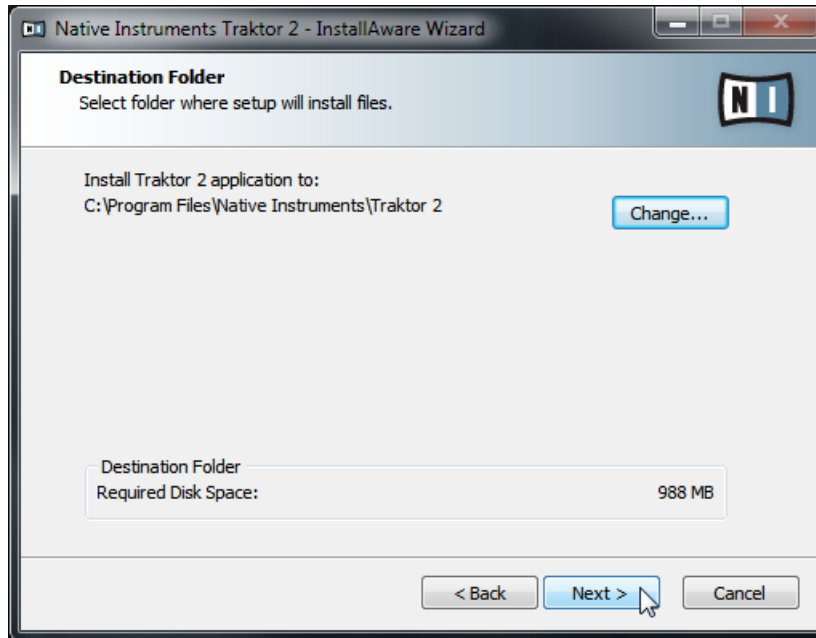
These features are not displayed in the installer window, but are installed depending on your system configuration:

Controller Editor: The Controller Editor application allows you to configure your Native Instruments hardware controller (e.g., TRAKTOR KONTROL S4 or X1) for use as a MIDI controller with applications other than the TRAKTOR software. This component will automatically be installed if you install one of the controller drivers (unless a newer version of Controller Editor already exists on your computer).

Service Center: The Service Center application is required for activation of the TRAKTOR software. It will be installed independent of the selected drivers (unless a newer version already exists on your computer).

- Click [Continue](#) and then follow the on-screen instructions.

3.3.3 Confirm the Application Installation Path



The software installation path screen of the installation program.



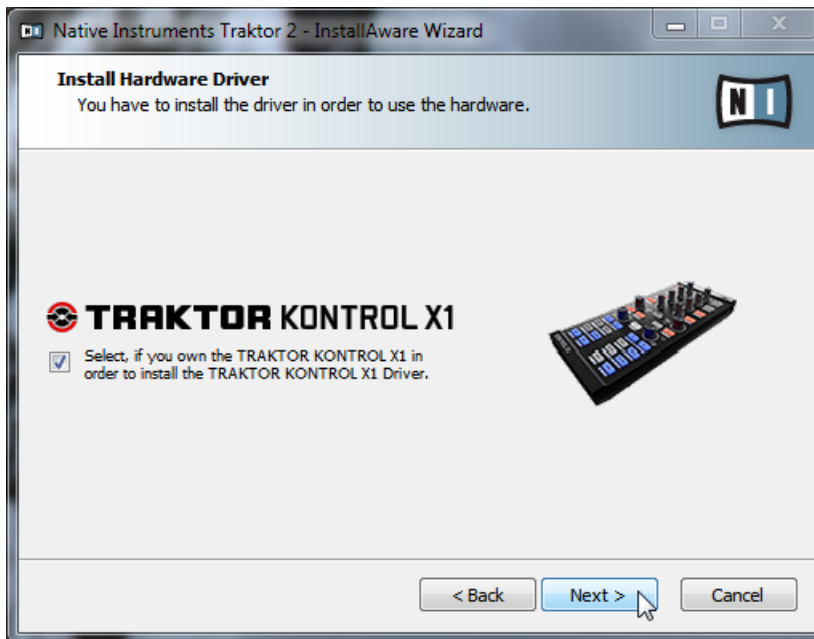
It is strongly recommended to install the TRAKTOR software to the default location. If you still need to change the install location, click [Change](#) to open a Folder Selection dialog and select the desired destination folder.

You will be asked to select and confirm an installation path for the TRAKTOR software.

- Click [Next](#) to proceed.

3.3.4 Select Your Hardware Drivers

After defining/confirming the program's installation path, you will be presented with a number of driver selection screens. It is recommended to select all drivers from the driver selection screens unless you have a specific reason to deselect a driver (such as if this driver is already installed on your computer, or if you are very sure about which drivers you need and which ones you don't).

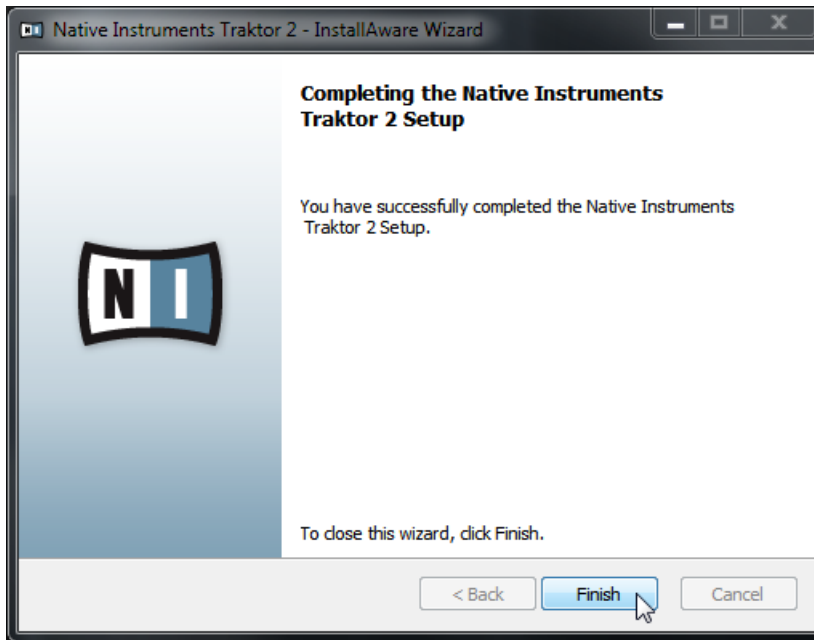


The driver selection screen holding the X1 driver selection.

1. Make sure to select the TRAKTOR KONTROL X1 driver from the relevant Driver Selection screen.
2. Click [Next](#) to proceed.

3.3.5 Complete the Software Installation

Once you have selected the required driver(s) and confirmed your selection, you will be forwarded to the last screen of the installation program.



The final screen of the installation program.

- ▶ On the last screen of the installation program, click [Finish](#) to complete the installation and exit the installation program.
- ▶ Continue reading in chapter [↑4, Product Activation with Service Center](#) of this Setup Guide for information about product activation.

4 Product Activation with Service Center



This section uses a placeholder name ("NI Product") on all screenshots. The relevant section on your screen will display the name of the Native Instruments product you are activating.

4.1 Activating Your Product Online



Skip to chapter [↑4.3, Activating Your Product Offline](#) if your computer is not connected to the Internet.

4.1.1 Start Service Center

1. Locate the Service Center application on your hard disk. During installation, a folder labeled **Native Instruments** was created in the Applications (Mac OS X) / Program Files (Windows) folder. Within this folder, a subfolder labeled **Service Center** holds the corresponding application.
2. Double-click the Service Center application to start the activation procedure.



It is necessary to activate your Native Instruments product in order to use its full functionality.

4.1.2 Log In Into Your User Account

SERVICE CENTER

Log in

Please log in using your e-mail address and password.

E-mail address

Password

☐ Log me in automatically on next startup

› Forgot your password?

› Create new User Account

▶ Log in

Status:
Online

The log-in screen of Service Center.

- ▶ Log in with your e-mail address and Native Instruments password.
- ▶ If you do not have a Native Instruments account yet, click on [Create new User Account](#). Fill in the address form. The password will be sent to you via e-mail.

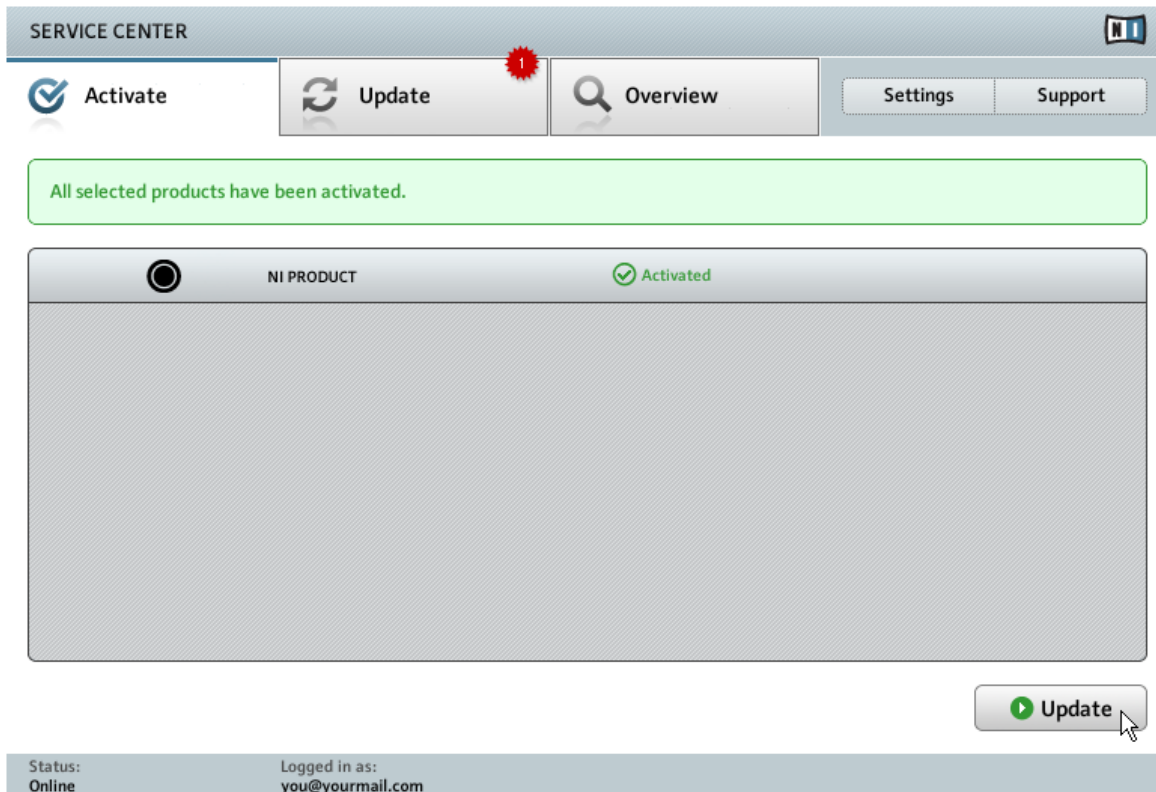
4.1.3 Activate the Product

The screenshot shows the 'SERVICE CENTER' interface. At the top, there's a navigation bar with 'Activate' (highlighted with a checkmark icon), 'Update' (refresh icon), 'Overview' (magnifying glass icon), 'Settings', and 'Support'. Below this is a yellow instruction box: 'Enter the serial numbers for the products you want to activate.' The main area contains a window titled 'NI PRODUCT' with a header bar showing a power button, the title, and several input fields. The first field contains '12345', the second '67890', and the third '09'. Below the window is a large grey area. At the bottom right of the main area is a green 'Activate' button with a checkmark icon. The footer bar shows 'Status: Online' and 'Logged in as: you@yourmail.com'.

The product activation screen of Service Center.

1. Enter the software serial number in the number field. The software serial number is located on the registration flyer, which you can find in your TRAKTOR KONTROL X1 product box.
2. Click [Activate](#) to proceed.

4.1.4 Finish the Online Activation



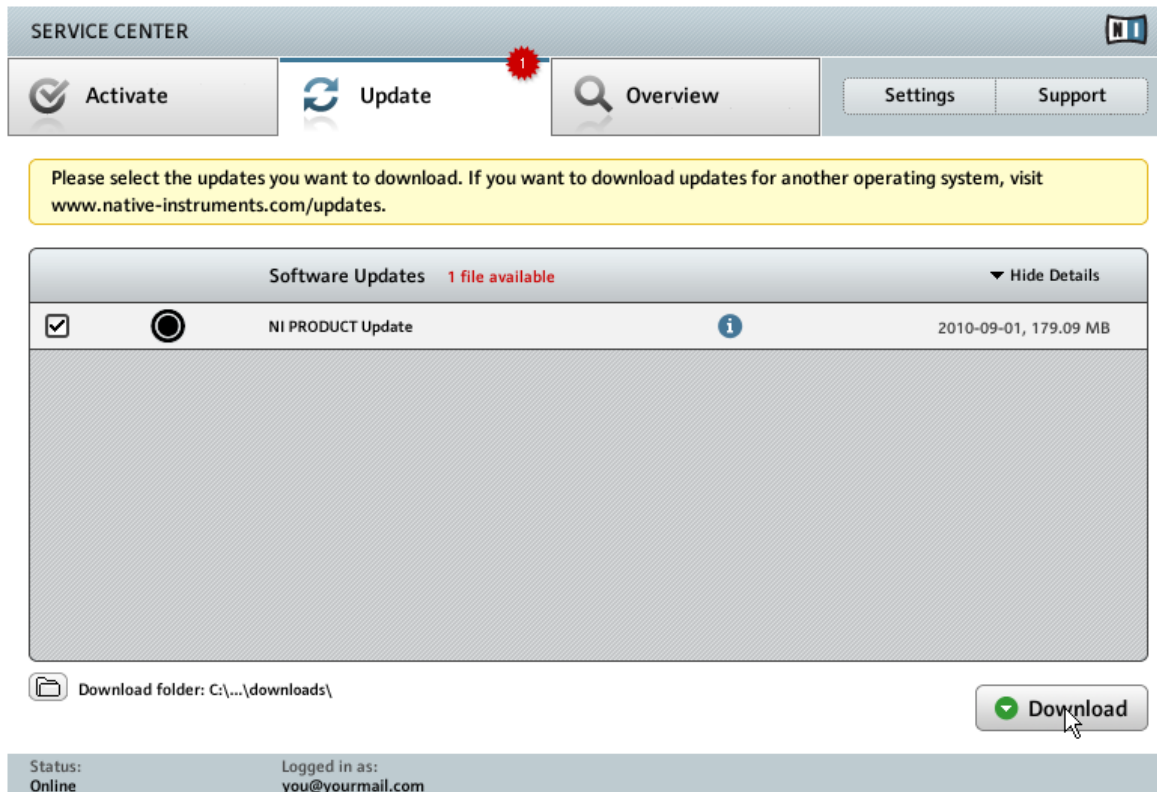
Service Center confirming the product activation.

Service Center confirms that the product has been activated successfully. A search for updates will start automatically.

- If updates for any of the activated products are available, the button in the bottom right corner of the screen reads [Update](#). To download the updates, click the [Update](#) button and proceed with chapter [↑4.2, Updating Your Product](#).
- If no updates are available, the button in the bottom right corner of the screen reads [Exit](#). You can click it to close Service Center.

4.2 Updating Your Product

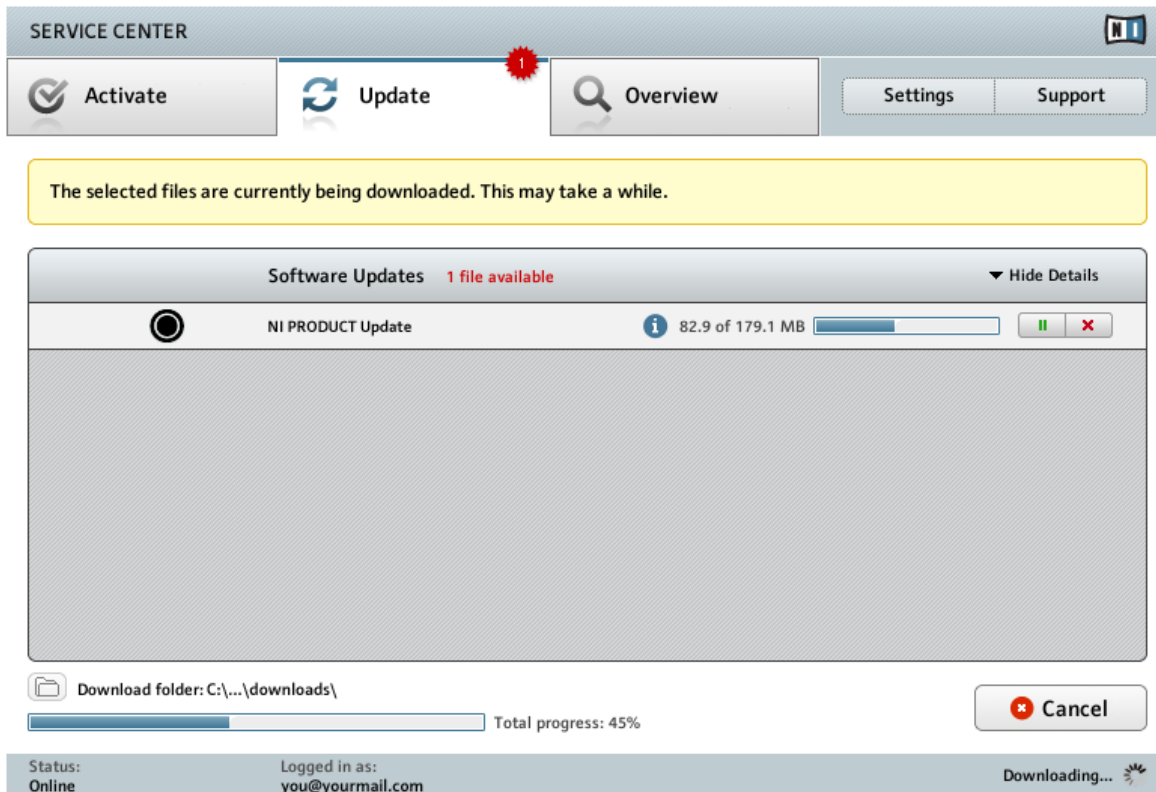
4.2.1 Select Updates



The product update screen of Service Center.

1. In Service Center, click the [Update](#) tab to view a list of available updates.
2. Select the updates you want to download by checking the checkboxes on the left. We recommend downloading all preselected updates.
3. Click [Download](#). The download will start.

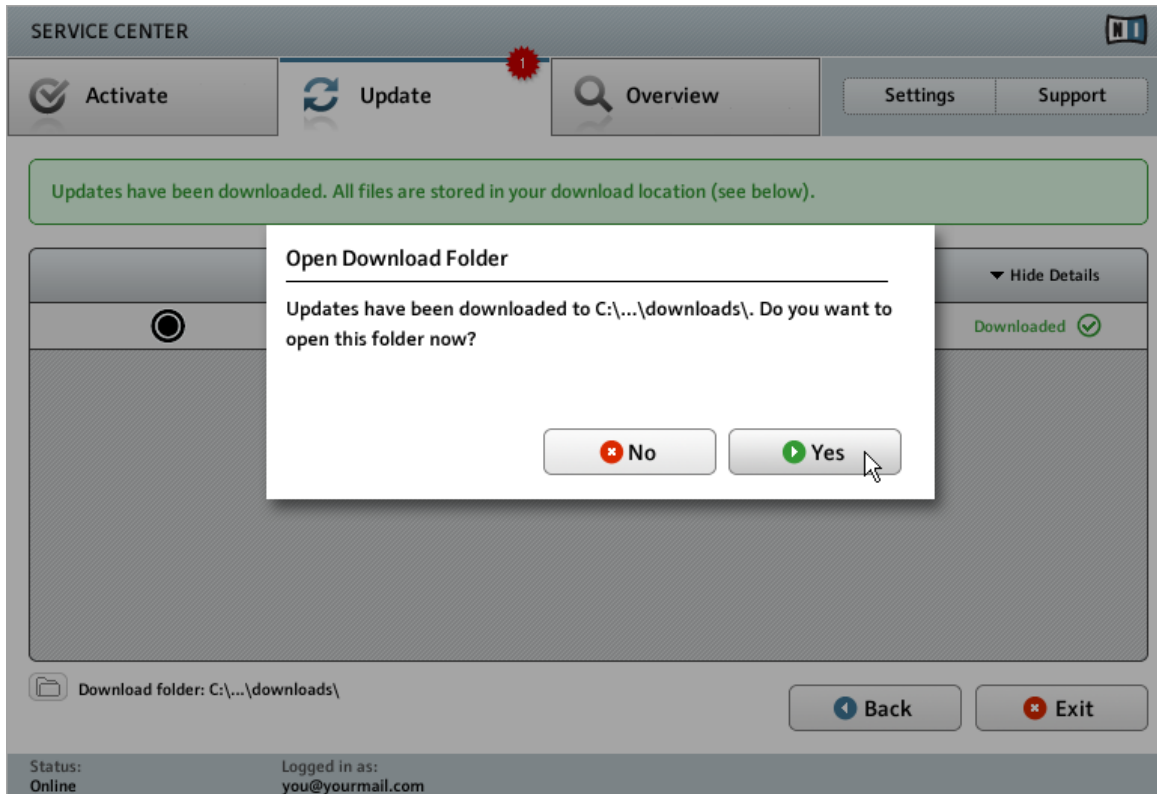
4.2.2 Download the Updates



The product update is in progress.

Depending on the file size and the speed of your internet connection, downloading the files may take a while. We strongly recommend that you always install the latest updates.

4.2.3 Open Your Download Folder



Service Center confirming all updates were downloaded, and offering to open the download folder.

After all files have been downloaded successfully, you will be asked to open the download folder.

- ▶ Click [Yes](#) to open the download folder.
- ▶ After the download folder has opened, you can quit Service Center by clicking [Exit](#).

4.2.4 Install Updates

1. Launch the first installer file from the download folder.
2. Follow the instructions of the Installation Wizard.
3. Proceed until you have installed all updates.

4.3 Activating Your Product Offline

If the computer you want to use Native Instruments products on is permanently not connected to the internet, you can activate the products utilizing the Offline activation procedure. Note that you will need a second computer that is connected to the internet.

4.3.1 Start the Offline Activation

SERVICE CENTER

Internet connection

Service Center was unable to establish an internet connection. How do you wish to proceed?

Try connecting to the internet again

Make sure that your computer is connected to the internet.

Retry

Use a proxy server to connect to the internet

Host

Port

Proxy

Continue without connecting to the internet

Please note: You will have to transfer an Activation Request File to a computer with internet access.

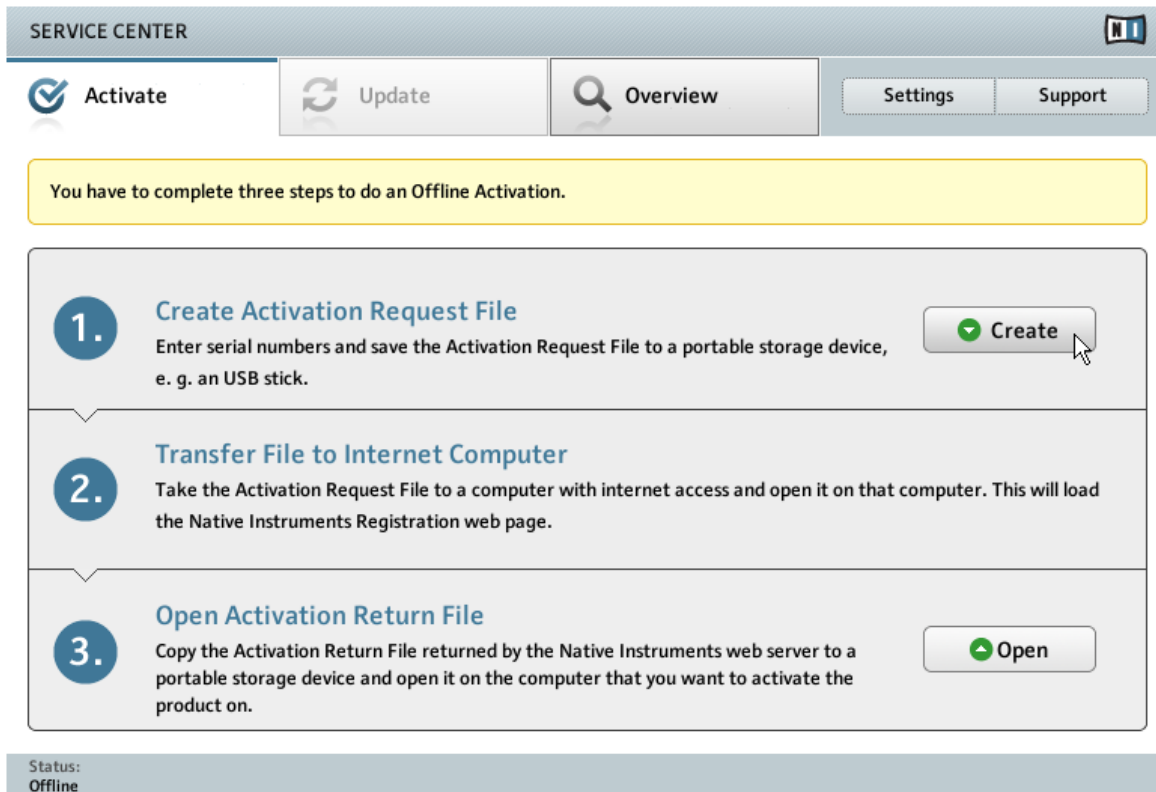
Offline

Status:
Pending...

The internet connection screen of Service Center.

1. Start Service Center. If no internet connection is detected, you will be redirected to the [Internet connection](#) screen pictured above.
2. In the [Continue without connection to the internet](#) area at the bottom of the screen, click [Offline](#). You will be forwarded to the [Activate](#) screen.

4.3.2 Create the Activation Request File



The offline activation screen of Service Center.

- On the [Activate](#) screen, click [Create](#). The [Activate](#) screen will display fields in which to enter the serial number (see next step).

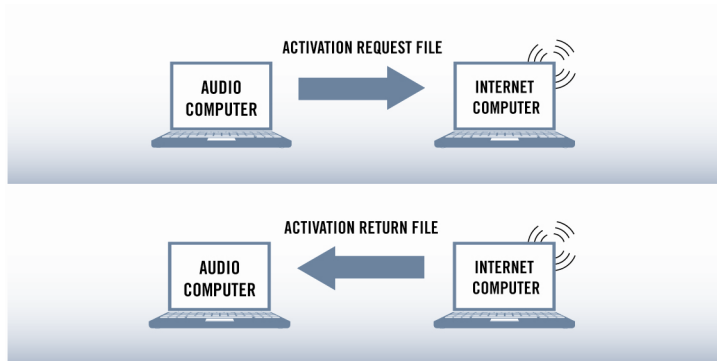
4.3.3 Enter the Serial Number

The screenshot shows the 'SERVICE CENTER' interface. At the top, there's a navigation bar with 'Activate' (checked), 'Update', 'Overview', 'Settings', and 'Support'. Below this is a yellow instruction box: 'Enter the serial numbers for the products you want to activate.' The main area is a window titled 'NI PRODUCT' with a circular icon on the left and five serial number input fields on the right. The first field is active. Below the input fields are 'Back' and 'Create' buttons. At the bottom, a status bar shows 'Status: Offline'.

The product activation screen of Service Center.

1. Enter the software serial number in the number field. The software serial number is located on the registration flyer, which you can find in your TRAKTOR KONTROL X1 product box.
2. Click [Create](#) to save the Activation Request File (ActivationRequestFile.html). A Save File dialog will open and let you select a target folder.
3. Save the Activation Request File to the desired target folder.

4.3.4 Transfer the Activation Request File



The offline activation procedure.

1. Copy the Activation Request file to a portable storage device and transfer it to a computer with internet connection.
2. Open the Activation Request file by double-clicking it.
3. Follow the instructions on the Service Center product activation web page. As a new Native Instruments user you will need to create a new account before you can log in.
4. Transfer the Activation Return file back to your audio computer.

4.3.5 Open the Activation Return File

The screenshot shows the 'SERVICE CENTER' interface. At the top, there's a navigation bar with 'Activate' (selected), 'Update', 'Overview', 'Settings', and 'Support'. Below this is a yellow notification bar stating: 'You have to complete three steps to do an Offline Activation.' The main area contains three numbered steps:

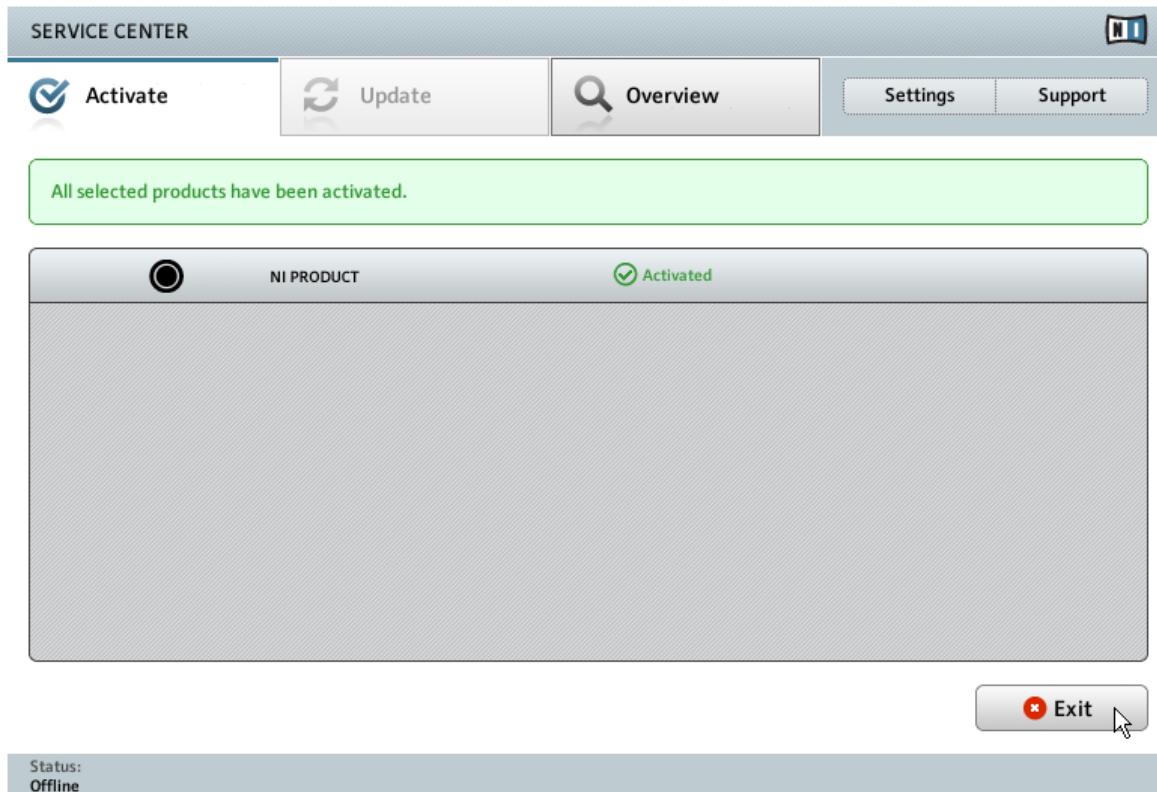
- 1. Create Activation Request File**
Enter serial numbers and save the Activation Request File to a portable storage device, e. g. an USB stick. [Create](#)
- 2. Transfer File to Internet Computer**
Take the Activation Request File to a computer with internet access and open it on that computer. This will load the Native Instruments Registration web page.
- 3. Open Activation Return File**
Copy the Activation Return File returned by the Native Instruments web server to a portable storage device and open it on the computer that you want to activate the product on. [Open](#)

At the bottom, a status bar indicates 'Status: Offline'.

The offline activation screen of Service Center.

1. On your audio computer, start Service Center again. In the [Continue without connection to the internet](#) area at the bottom of the screen, click [Offline](#).
2. Select the [Activate](#) tab and click [Open](#) to load the Activation Return file.

4.3.6 Finish the Offline Activation



Service Center confirming the product activation.

After you have opened the Activation Return file, Service Center confirms that the product has been activated successfully. You can quit Service Center by clicking [Exit](#).

- To obtain updates for your products, log in under www.native-instruments.com/updates, using your Native Instruments user account information. Download all relevant updates from the Personal Update Manager to your internet computer, transfer them to your music computer utilizing portable storage media, and install them.

5 Connecting the TRAKTOR KONTROL X1 Hardware

Once software installation is complete, connect the TRAKTOR KONTROL X1 via the supplied USB cable to an available USB 2.0 (or later) port on your computer.



Do not connect the TRAKTOR KONTROL X1 hardware until the driver installation is complete.

Connecting the TRAKTOR KONTROL X1 on Mac OS X

Once the TRAKTOR software installation is complete and the TRAKTOR KONTROL X1 is connected to a USB 2.0 (or later) port on your computer, no further steps are necessary.



You cannot install the TRAKTOR KONTROL X1 on a USB 1.1 port — a USB 2.0 port is required.



USB hubs may also be used, however Native Instruments cannot guarantee compatibility with all USB hubs currently available on the market.

Connecting the TRAKTOR KONTROL X1 on Windows

When connecting the TRAKTOR KONTROL X1 to a USB 2.0 port on your computer for the first time, Windows will identify the TRAKTOR KONTROL X1 and start the final installation process.



You cannot install the TRAKTOR KONTROL X1 on a USB 1.1 port — a USB 2.0 port is required.



USB hubs may also be used, however Native Instruments cannot guarantee compatibility with all USB hubs currently available on the market.

5.1 Ready to KONTROL

- The TRAKTOR KONTROL X1 was designed as a plug-and-play device. Once the supporting software is installed, no other configuration is necessary. Open TRAKTOR and you are ready to mix!

6 How to Proceed

6.1 Documentation Resources

The **documentation** is available in PDF format and located within the TRAKTOR installation directory on your hard drive. You can also access these documents from the application's [Help](#) menu.

In addition to this guide, TRAKTOR provides the following documents:

- The **TRAKTOR KONTROL X1 Manual**: everything you need to know about how to control TRAKTOR with your X1, you'll find it here.
- The **TRAKTOR 2 Manual**: the primary information resource concerning the TRAKTOR software. It provides thorough descriptions of all user interface elements, options, tools, and sound processing modules built into the application. You can use it, both as a reference manual and a thorough guide for working with the application.

6.2 Support

6.2.1 Knowledge Base / Readme / Online Support

- Open the Service Center application and click on the [Support](#) button in the upper right corner. Here you will find direct links to the Native Instruments **Online Knowledge Base** and the **Online Support Form**.

The Online Knowledge Base gathers useful information about your Native Instruments product and can be of great help to solve possible issues you may encounter when working with Native Instruments products.

If no Knowledge Base entry matches your problem, or if the matching entry does not solve the problem, you can use the Online Support Form to contact the Technical Support team at Native Instruments. The Online Support Form will ask you to enter information about your hardware and software setup. This information is essential for our support team to be able to provide you with quality assistance.

When communicating with the Native Instruments support team, keep in mind that the more details you can provide about your hardware, your operating system, the version of the software you are running, and the problem you are experiencing, the better they will be able to help you. In your description, you should mention:

- How to reproduce the problem
- What you have already tried to fix the problem
- A description of your setup, including all hardware
- The brand and specifications of your computer



When installing new software or software updates, a Readme file is included that contains late breaking news and new information that was not yet included in the documentation. Please open and read this Readme file before contacting Technical Support.

6.2.2 Forum

In the Native Instruments User Forum you can discuss product features directly with other users and with experts moderating the forum:

<http://www.native-instruments.com/forum>.

6.3 Updates

Whenever you encounter problems, it is recommended that you first download and install any available software updates. Updates are released regularly to fix known problems and to continuously improve the software. The version number of your software is displayed in the [About](#) dialog for any Native Instruments application. This dialog can be opened by clicking on the NI logo in the upper right corner of the user interface. Alternatively, you can find the version num-

bers of all installed Native Instruments applications when showing the details for an application within the [Overview](#) page of the Service Center. Updates are available on the [Update](#) tab in Service Center or on our website under: <http://www.native-instruments.com/updates>.

7 Troubleshooting and FAQ

This section contains some of the most frequently asked questions and answers along with references to Knowledge Base articles for additional details. In order to find an article, please visit the Native Instruments website, navigate to the Knowledge Base in the Support section and enter the article number in the search field.

7.1 Installation Folder Not Found by an Update Installer

If you have manually moved the location of a Native Instruments application on your hard drive, the installer, upon attempting to run an update, will display an error message and abort the installation. You can correct the application path in Service Center from the [Overview](#) page. If an application cannot be found, a [Locate](#) button will appear on this page. Click this button and browse to the actual location of the application.

7.2 User Account Control and Internet Security

User Account Control (UAC) and any installed Internet security or anti virus software should temporarily be disabled for installing the TRAKTOR software, as they may interfere with the installation. If you are concerned about the safety of your files, disconnect your computer from the network during installation.

1. To open the UAC configuration options in Windows 7 or Vista, click on the Start button from the task bar, then enter UAC in the search field and press [Enter]. Disable the check box for User Account Control in Windows Vista, or set the UAC slider all the way to the bottom in Windows 7.
2. Check the Internet security or anti virus software's documentation for instructions on how to temporarily disable their protection services.
3. Once the installation is complete, make sure to re-enable User Account Control and your Internet security / anti virus software.

7.3 More Troubleshooting Resources

If none of the suggestions in this chapter covers your problem, the TRAKTOR KONTROL X1 Manual provides more detailed information on the topics discussed in this Setup Guide. Also check if the Knowledge Base has an answer: <http://www.native-instruments.com/knowledge/>.